

RECEIVED
CENTRAL FAX CENTER

JUN 14 2004
OFFICIAL

PATENT
ATTORNEY DOCKET
NO. 2001P12193 US

A #4
6/14/04
JT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Punjabi
Serial No.: 09/900,267
Filed: July 6, 2001
Title: SELF-LEARNING INTELLIGENT
CALL ROUTING GATEKEEPER
Group Art Unit: 2645
Examiner: Hashem

CERTIFICATE OF FACSIMILE TRANSMISSION

The undersigned hereby certifies that this document is being facsimile transmitted to the fax number and date given below.

Facsimile Number: 703-872-9306
No. of Pages: Six (6) TOTAL
Date Transmitted: June 12 2004

By:

Jeanette L. Taplin

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450

Dear Sir:

In response to the Official Action mailed March 12, 2004, please enter the following Amendment:

Amendments to the claims begin on the following page.

Remarks begin on page 5.